

P2 Games Customer Support Product Help Sheet



Product: Fireman Sam
Format: Apple iOS (iPad, iPhone and iPod touch)
Subject: Player Profiles
Date: 9th March 2012

Relevant FAQs

- My app freezes on the first screen
- How do I progress beyond the first screen
- Setting up Player Profile

Creating a Player Profile and Playing The Game

Some users have problems progressing past the initial Player Profile screen, thinking the game has crashed or hung, whereas in fact the game is waiting for user input.

When you first play Fireman Sam all three player profiles will be empty. This is shown as “...” in each of the three profile slots.



To start a game you must first create at least one player profile. To do this, touch any empty profile slot shown on the screen and enter a name using the keyboard which will appear on the screen. Make sure you touch the Tick Button to save the name.



To play the game, touch any named slot shown on the profile screen.

If you want to create a new player, touch any empty profile slot and enter a name using the keyboard which will appear on the screen. Make sure you touch the Tick Button to save your name.

You can delete player profiles at any time by touching the CROSS next to the relevant profile. When asked, touch the Tick Button to verify you want to delete the profile.



If you still encounter further problems check for other FAQs on this subject or email our support department for further help. We answer every email, usually within 24 hours and pride ourselves in going the extra mile to fix all reported issues.

Email us at: support@p2games.co.uk